## Response:

## Description of adequacy of outpatient and inpatient statistics:

Surendera Dental College and Research Institute has OPD, IPD and critical care area with 24 hours running services in emergency. Outpatient services are available daily from 9 am to 5 pm. Each department has separate cabins for faculty members a detaching room for clinical teaching and learnings. Departments are having proper ventilation and fumigation facilities. There are staircases, lift and ramp for ease of reaching inter-department for all age group of patients. Special care is taken for old age patients and pediatric patients. Tobacco secession center for patient counselling is present in the college. For pediatric patient there is play room and toys available. Cold and room temperature drinking water is available round the clock. A separate waiting area for the patients in the OPD area is available. OPD (broad specially and super-specialty) have adequate number of patients attending OPD services with highly qualified, committed and competent doctors delivering patient care at affordable rates. Regular clinics in OPD take place for UG and PG students. Post graduates managing patients round the clock, not only improve their clinical skills but also helps in refining professionalism. Average daily OPD attendance is 450 giving adequate exposure of common ailment to PG and UG students. Students of final year UG, interns get duties of OPD in regulatory manner. PG students alongside performs minor to major dental procedures under supervision of faculties and individually. There are total of 9 specialized departments with 25 well equipped clinical dental chairs in each department, which is as per Dental Council of India guidelines. Departments are provided with air conditioner during summer and heaters during winter. Major and minor OT are operational with adequate number of OT protective dresses, equipment, emergency medicine and nurses are available. Ambulance is also available 24 hours in case of any emergency and buses are available for student's transportation. Regular chairside clinical teaching for students is carried out in various departments by faculty members for training students using various models, hands-on and pre-clinical lab facilities. Students of all courses get opportunity to learn interpretation of investigations and enhance their skill under faculty guidance. There are lecture theaters provided with adequate audio-visual system.

Students are taught to communicate with patients and their relatives regarding treatments. For Students' learning and Patient's treatment there are various conventional and advanced equipment like Piezoelectric machine, LASER, advanced radiographic facilities, pain management unit, blood Investigation and dental labs, Maxillo-facial surgical equipment, Sinus lift kit, Orthognathic surgery, Cleft lip surgery unit, Onco surgery unit and Dental Implant set. The population below poverty level and other non-affording patients are treated with special discount. A canteen service is available in the campus area for patients, students and staff; additionally ATM is available for easy money withdrawals and other banking facilities.

DIRECTOR PRINCIPAL
SURENDERA DENTAL COLLEGE
& RESEARCH INSTITUTE
SRI GANGANAGAR (RAJ.)